

Services Provided by RMB	Credentialing, Contracting, and Enrollment
Payers	Govt. and Commercial Payers

RMB's Clients:

Hospitals and Healthcare Systems

Emergency Rooms

Urgent care centers

Physician Groups

Specialty Clinics

Issues Identified by RMB:

After working with several clients, RMB Credentialing team identified the following common issues.

- Mismatch of information on IRS letter, the National Provider Identifier (NPI) letter, and the business bank account.
- Claims were being denied or paid as out-of-network because of multiple locations, and each of those addresses was not on file with each health plan.
- Some procedure codes in the claims were not getting paid because the physician's data entered into the health plans billing system was incorrect. Health plans link a physician's board certification status and training to allowable procedural terminology (CPT) payment codes. These codes are provided to each credentialed physician.
- Few of the procedures were being denied because they were not on the approved list of Health Plans.

281-864-0448



support@rightmedicalbilling.com

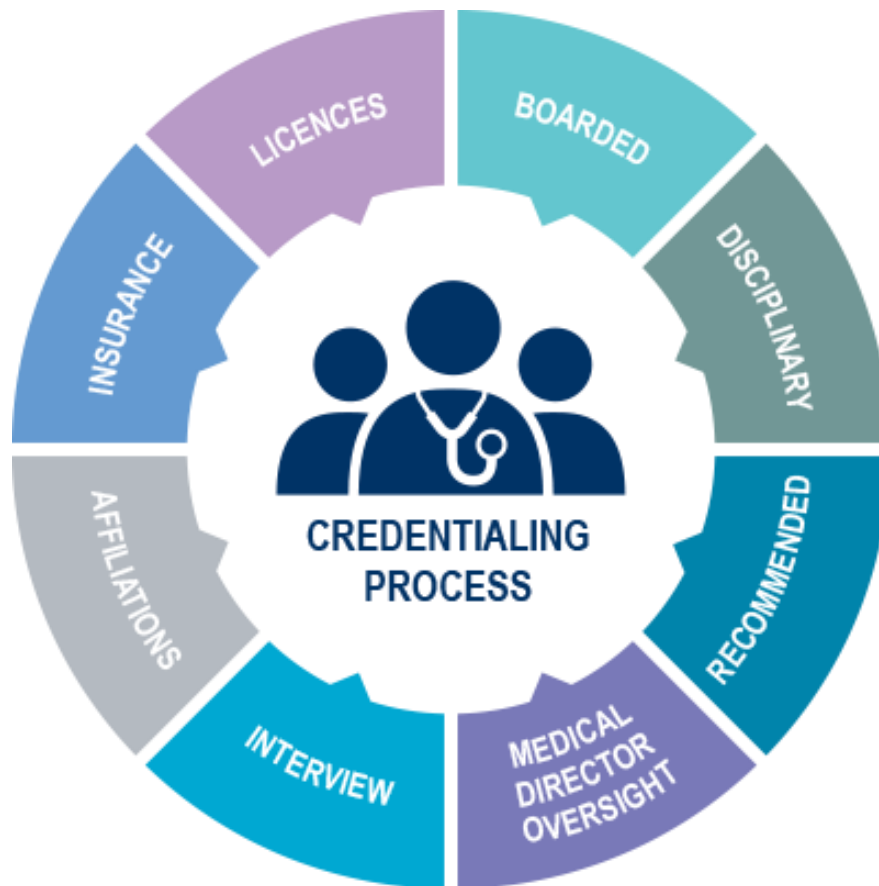


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RMB's Credentialing Process & Approach:

Right Medical Billing has two separate credentialing and contract management teams to work with Govt. and commercial payers. Our teams follow a credentialing process that includes a review of a physician's completed education, training, residency, and licenses. It also includes any certifications issued by a board in the physician's area of specialty.



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Services provided to Physicians, Speciality Clinics, Urgent care centers, Hospitals, and Healthcare Systems.

Source Verification:



RMB Credentialing team reviewed all the information submitted in accordance with Joint Commission, state, and NCQA requirements. All information was verified and made available for credential committees or hiring groups. Items verified on each physician application included:

State license(s)

DEA & CDS registrations

Clinical privileges at the primary hospital

Board Certification(s)

Malpractice Coverage

Medical Education and Graduate Training

Medicare/Medicaid sanctions

National Practitioner Data Bank queries

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Credentialing & Contracting:



RMB Credentialing team Identified all managed care health plans available in the identified geographic area.

Provided contract negotiations for managed care contracts.

Enrolled physician(s) into all participating health plans and hospitals.

Completed all re-credentialing applications and re-appointments.

Obtained Medicare and Medicaid provider numbers.

Obtained and Maintained CAQH.

Obtained and Maintained NPI Numbers.

Maintained current certificates; including medical licenses, DEA and DPS certificates, malpractice face sheets, CLIA, board certification, PPD test, and CME's.

Filed and maintained updated credentials with local IPA's and PHO's; forwarded all updated licenses to contracted health plans and hospital affiliations.

Requested allowed fee schedules for billing codes provided by each health plan.

Assisted with a name change, Tax ID change, and relocation, etc.

Assisted in making sure the health plans have the correct demographic information on file.

Obtained and completed all applications and agreements.

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Services provided to Free Standing Emergency Rooms.

Assisted with a name change, Tax ID change, relocation, etc.

Assisted in making sure the health plans have the correct demographic information on file.

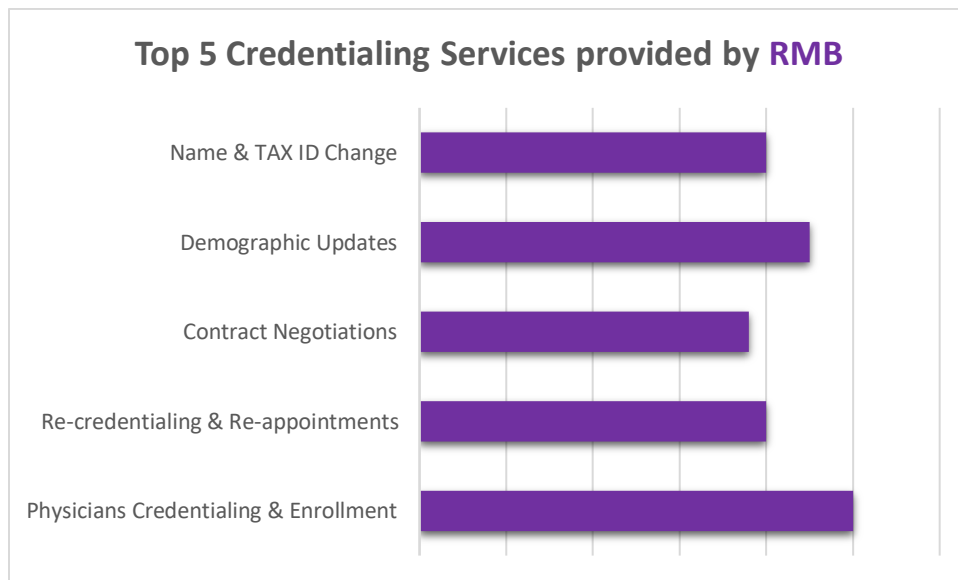
Assisted in creating Provider's profiles in Insurance records so the claims can be processed as OON for Free Standing Emergency Rooms.

Enrolled Free Standing Emergency Rooms with Medicare as a Temporary Hospital during Covid 19 Crisis.

Services provided to DME Providers.

Identified all managed care health plans available in the identified geographic area for the DME Providers.

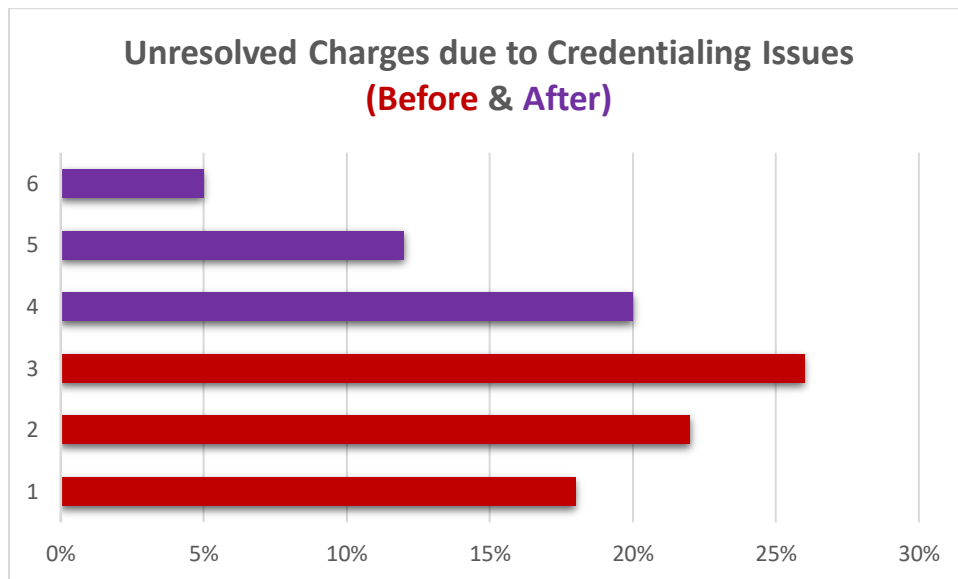
Enrolled DME Providers into all participating health plans.



Conclusion:

RMB Credentialing team helped one of the **Healthcare Businesses** with multiple locations all over Texas to resolve credentialing issues with major payers such as TCHP and improved their collection ratio from 68% to 88%.

Their unresolved charges were reduced from 26% to 4% within 6 months.



RMB Credentialing team helped one of **Memorial Herman Hospital physician groups** in Texas with credentialing and re-appointments, which ultimately added \$960,000 in their annual collections.

Freestanding Emergency Rooms were temporarily allowed to bill Medicare during COVID-19 period. RMB Credentialing Team helped most of our Freestanding Emergency Rooms to get them enrolled with Medicare which helped in collecting \$900,000 more annually.

RMB Credentialing team has worked with healthcare businesses to complete their credentialing and contracting-related tasks, which helped them and their staff to focus on patients and other important aspects.

All RMB's clients are very satisfied with our credentialing and support services because of our distinct client-first approach and two separate credentialing teams to work with Govt. and commercial payers.

Speak to our team of experts in Medical Billing and Credentialing to see how we can best help your facility and physicians.

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